

Americans with Disabilities Act, (ADA) Complaint Procedures

The Dayle McIntosh Center, (DMC), is committed to conducting all programs, services, and activities in a manner that is fully accessible to all individuals. Any person who believes that he or she has an ADA related or accessibility complaint while utilizing any program, service, or activity from DMC may file a complaint with the organization by contacting Larry Wanger, Executive Director, at 714-621-3300 or by email at lwanger@daylemc.org. Complaints can be submitted using the provided form or by describing the details of the complaint and date of occurrence.

To request a form in another format, please contact Larry Wanger at 714-621-3300 or lwanger@daylemc.org. Complaints must be filed within 180 days of the alleged discriminatory act (or latest occurrence). Once a complaint is received it will be assigned and an investigation will be conducted. Appropriate action will be taken based on the findings of the investigation. **The complainant will also receive a final report including any remedial steps. The investigation process and final report should take no longer than 20 business days**

To submit a claim by mail or in person, please fill out the printable complaint form and mail/deliver to:

Attn. Larry Wanger
The Dayle McIntosh Center
501 N. Brookhurst St.
Suite 102
Anaheim, CA. 92801